

Legal

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Terms of Use



Privacy Policy



Acceptable Use Policy



Service Level Agreement



AI Policy



Sub-processors

Legal

Sub-processors

Effective 2026-09-21 / Updated 2026-09-28

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Trickest, Inc. provides the Trickest platform and uses the service providers below to process customer data on behalf of its customers. Trickest has a written data processing agreement with each sub-processor it contracts with directly. AI model providers reached through Vercel AI Gateway are described in the AI features section below. We give customers at least 30 days' notice before adding or replacing a sub-processor, and customers may object as set out in their data processing agreement.

Infrastructure and operations

Sub-processor	Purpose	Data processed	Location
Trickest Hive d.o.o. (affiliate)	Engineering, operations, and support staff who access the platform remotely	Customer data needed for support and operations (stored in the EU)	Serbia
Amazon Web Services	Hosting, databases, file storage, sandboxes, and sandbox snapshots	All customer data	Germany (Frankfurt, eu-central-1)
Datadog	Operational logs and metrics	Metadata (tool names, timings, token counts, error codes), web search queries, fetched URLs	EU (datadoghq.eu)
Cloudflare	Bot protection on sign-up	IP address, browser signals	Global network
Customer.io	Account and product emails	Name, email address, account events	EU region
Segment (Twilio)	Product analytics	User identifiers, product usage events	United States
Mixpanel	Product analytics (receives events from Segment)	User identifiers, product usage events	EU
HubSpot	Customer relationship management	Business contact details	EU
Google	Product analytics (Google Analytics via Google Tag Manager) and sign-in with Google	Usage events, device and browser data, IP address; name and email for Google sign-in	United States

AI features

Trickest's AI requests go through Vercel AI Gateway, our sub-processor for AI features. Vercel forwards each request to one of the model providers listed below, which processes it under that provider's own terms. Trickest requests zero data retention and no training on every platform-billed request. Exceptions (web search, dictation, and content flagged by a provider's safety systems) are described on our [AI Policy](#).

Sub-processor	Purpose	Data processed	Location
Vercel	AI Gateway: routes requests to model hosts; does not store prompts or outputs	AI requests in transit	United States (global edge network)
Perplexity (through Vercel AI Gateway)	Web search	Search queries	United States

Model providers Vercel may forward requests to, limited by Trickest's allowlist: Anthropic, Amazon Web Services (Bedrock), Google (Vertex AI), OpenAI, Microsoft Azure, Baseten, and DeepInfra. They process requests in the EU or the United States.

Services you connect

Your own Slack workspace, Telegram, MCP clients, and AI providers you use with your own key (Anthropic, OpenAI, or Google) are services you choose to connect. They process data under your own agreement with them and are not Trickest sub-processors.

Changes

Last updated 28 September 2026. To receive notice of changes, email privacy@trickest.com.



Visualize, operate, and scale security workflows in one platform.



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Platform

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